



State of Wisconsin  
2009 - 2010 LEGISLATURE

LRBa2046/1  
TKK:nwn:rs

ASSEMBLY AMENDMENT 4,  
TO ASSEMBLY SUBSTITUTE AMENDMENT 1,  
TO 2009 ASSEMBLY BILL 641

April 7, 2010 – Offered by Representative MOLEPSKE JR..

1 At the locations indicated, amend the substitute amendment as follows:

2 **1.** Page 3, line 20: before that line insert:

3 “**SECTION 4m.** 20.143 (1) (gc) (title) of the statutes is amended to read:

4 20.143 (1) (gc) (title) ~~Regulatory ombudsman center~~ Office of regulatory  
5 assistance.”.

6 **2.** Page 19, line 4: before that line insert:

7 “**SECTION 35g.** 560.03 (9) of the statutes is amended to read:

8 560.03 (9) Establish and operate a small business ombudsman clearinghouse  
9 for business and industry to facilitate the flow of information from other state and  
10 federal agencies, to assist state agencies in establishing methods to encourage the  
11 participation of small businesses in rule making under s. 227.114 (4) and to serve as  
12 ombudsman for small business stationary sources, as defined in s. 285.79 (1), in

1 connection with the implementation of the federal clean air act, 42 USC 7401 to  
2 7671q. The department shall assign one full-time employee of the small business  
3 ombudsman clearinghouse to provide assistance to businesses as specified under s.  
4 560.42 (1m).

5 **SECTION 35r.** 560.03 (19) of the statutes, as affected by 2009 Wisconsin Act 28,  
6 is amended to read:

7 560.03 (19) Establish ~~a regulatory ombudsman center~~ an office of regulatory  
8 assistance in the department to provide services as set forth in subch. III.”.

9 **3.** Page 23, line 8: before that line insert:

10 “**SECTION 43b.** Subchapter III (title) of chapter 560 [precedes 560.41] of the  
11 statutes, as affected by 2009 Wisconsin Act 28, is amended to read:

## 12 **CHAPTER 560**

### 13 SUBCHAPTER III

#### 14 OFFICE OF REGULATORY OMBUDSMAN

#### 15 CENTER ASSISTANCE

16 **SECTION 43d.** 560.41 (1) of the statutes is renumbered 560.41 (1n).

17 **SECTION 43e.** 560.41 (1c) of the statutes is created to read:

18 560.41 (1c) “Agency” has the meaning given in s. 16.70 (1e).

19 **SECTION 43f.** 560.41 (1g) of the statutes is created to read:

20 560.41 (1g) “Authority” has the meaning given in s. 16.70 (2).

21 **SECTION 43g.** 560.41 (1m) of the statutes, as affected by 2009 Wisconsin Act 28,

22 is renumbered 560.41 (1w) and amended to read:

23 560.41 (1w) “Center Office” means the ~~regulatory ombudsman center~~ office of  
24 regulatory assistance in the department.

1           **SECTION 43h.** 560.41 (1r) of the statutes is created to read:

2       560.41 (1r) “Municipality” has the meaning given in s. 16.70 (8).

3           **SECTION 43j.** 560.41 (2) of the statutes is amended to read:

4       560.41 (2) “Permit” means any approval of ~~a regulatory~~ an agency required as  
5       a condition of operating a business in this state.

6           **SECTION 43L.** 560.41 (3) of the statutes is repealed.

7           **SECTION 43n.** 560.42 (1) of the statutes is repealed.

8           **SECTION 43p.** 560.42 (1m) of the statutes is created to read:

9       560.42 (1m) ASSISTANCE TO BUSINESSES. The office shall do all of the following:

10          (a) Provide assistance with obtaining and maintaining permits and any  
11       licenses and approvals necessary for a business to operate in this state. To fulfill the  
12       requirements of this paragraph, the office shall do all of the following on behalf of  
13       businesses:

14              1. Explain requirements for obtaining permits.

15              2. Track the progress of applications for permits.

16              3. Help businesses comply with laws and rules applicable to businesses,  
17       including providing plain-language explanations of laws and rules.

18          (b) Serve as a liaison between businesses and agencies, authorities,  
19       municipalities, and local economic development organizations.

20           **SECTION 43r.** 560.42 (2) (a) and (b), (2m) (intro.), (2r), (3) and (4) of the statutes

21       are amended to read:

22       560.42 (2) (a) The center office shall assist any person requesting information  
23       on which permits are required for a particular business activity or on the application  
24       process, including criteria applied in making a determination on a permit

1 application and the time period within which a determination will be made. This  
2 assistance may include any of the following:

3       1. Arranging a meeting between the person and the staff of the appropriate  
4 regulatory agency to enable the person to obtain information from the agency.

5       2. Obtaining information and permit applications from the regulatory agency  
6 and providing the information and appropriate permit applications to the person.

7           (b) If a person receives assistance under this subsection and applies for a permit  
8 and if the person requests, the center office shall monitor the status of the permit  
9 application and periodically report the status to the person.

10          **(2m)** ADVOCACY. (intro.) The center office shall provide advocacy services  
11 before regulatory agencies on behalf of permit applicants. These services shall  
12 include all of the following:

13           **(2r)** MEDIATION AND DISPUTE RESOLUTION SERVICES. The center office may provide  
14 mediation or other dispute resolution services to facilitate the resolution of a dispute  
15 between a regulatory an agency and a person applying for a permit. The provision  
16 of mediation or other dispute resolution services under this subsection does not affect  
17 any right that the person may have to a contested hearing under ch. 227.

18          **(3)** ASSISTANCE BY CENTER OFFICE. (a) The center office may charge for services  
19 provided under this subchapter. Any amount charged for services may not exceed  
20 the actual cost of the service provided, unless a specific charge for the service, or  
21 method of calculating the charge, is provided by law. All amounts received under this  
22 paragraph shall be deposited in the appropriation account under s. 20.143 (1) (gc).

23           (b) The center office may refer to the appropriate regulatory agency, without  
24 giving further assistance, any person seeking information or assistance on a permit  
25 under chs. 186, 215, 217, 220 to 224, 440 to 480 and 600 to 646.

1                   (c) Advice, assistance, mediation or other dispute resolution services or  
2 information rendered by the center office under this subchapter does not relieve any  
3 person from the obligation to secure a required permit or satisfy a regulatory  
4 requirement.

5                   (d) The center office shall not be liable for any consequences resulting from the  
6 failure of a regulatory an agency to issue, or the failure of a person to seek, a permit.

7                   **(4) PROMOTION OF ASSISTANCE.** (a) The center office shall maintain and publicize  
8 the availability of a toll-free telephone line available to in-state and out-of-state  
9 callers to the center office.

10                  (b) The center office shall seek to explain, promote and publicize its services to  
11 the public and shall provide information on its services for inclusion in any public  
12 informational material on permits provided by regulatory agencies.

13                  (c) The center office shall, in its efforts under pars. (a) and (b), clearly represent  
14 that its services are advisory, informational and facilitative only.

15                  **SECTION 43s.** 560.42 (5) of the statutes is created to read:

16                  **560.42 (5) STAFFING AND REPORT.** The office shall be staffed by at least 2  
17 full-time employees of the department. The office shall annually submit to the chief  
18 clerk of each house of the legislature for distribution to the appropriate standing  
19 committees under s. 13.172 (3) a report on the work of the office.

20                  **SECTION 43t.** 560.43 (title), (1) (intro.), (a), (b), (c), (g) and (2) of the statutes are  
21 amended to read:

22                  **560.43 (title) Responsibilities of regulatory agencies.** (1) INTERAGENCY  
23 COOPERATION. (intro.) Each regulatory agency shall:

1               (a) Designate a staff person to coordinate ~~regulatory~~ agency cooperation with  
2 ~~center office~~ staff, provide information to ~~center office~~ staff on the permit process and  
3 direct ~~eenter office~~ staff to appropriate staff within the ~~regulatory~~ agency.

4               (b) Cooperate with ~~center office~~ staff and respond promptly to requests for  
5 assistance in expediting and requests for information on the permit process under  
6 s. 560.42.

7               (c) Include material provided by the ~~eenter office~~ under s. 560.42 (4) in any  
8 public informational material on permits that it provides.

9               (g) Provide to the ~~eenter office~~ written notification of a change to a permit, along  
10 with a copy of the new or revised permit, before the effective date of the change.

11               **(2) PREAPPLICATION MEETINGS.** Each ~~regulatory~~ agency shall provide an  
12 opportunity for a preapplication meeting with its staff to any person interested in  
13 applying for a permit upon request by the person or the ~~eenter office~~, and shall  
14 comply with the following requirements:

15               (a) The ~~regulatory~~ agency shall conduct preapplication meetings in an informal  
16 manner.

17               (b) In any preapplication meeting, the ~~regulatory~~ agency shall identify all  
18 permits required by the ~~regulating~~ agency for a business activity, describe the steps  
19 and identify the time period for each step in the permit process and identify potential  
20 problems in the process.

21               (d) The ~~regulatory~~ agency shall invite participation by ~~center office~~ staff in  
22 preapplication meetings when appropriate.

23               (e) The ~~regulatory~~ agency shall publicize the availability of preapplication  
24 meetings to persons contacting them about permits.

25               **SECTION 43v.** 560.44 (1) (intro.) of the statutes is amended to read:

1        560.44 (1) OMBUDSMAN. (intro.) The ~~center office~~ shall act as an ombudsman  
2 for brownfields redevelopment projects. As ombudsman, the ~~center office~~ shall do all  
3 of the following:

4        **SECTION 43x.** 560.44 (2) of the statutes is amended to read:

5        560.44 (2) ADMINISTRATION OF BROWNFIELDS PROGRAMS. The ~~center office~~ shall  
6 assist in administering the grant program under s. 560.13 and in administering  
7 grants and loans under s. 560.138 that are made for brownfields remediation  
8 projects.”.

9        **4.** *Page 27, line 9:* delete “REGULATORY OMBUDSMAN CENTER” and substitute  
“OFFICE OF REGULATORY ASSISTANCE”.

10      **5.** *Page 27, line 13:* after “positions” insert “in the department by 1.0 GPR  
position”.

11      **6.** *Page 27, line 13:* after “for the” insert “purpose of performing the  
responsibilities assigned to the office of”.

12      **7.** *Page 27, line 14:* delete “ombudsman center by 1.0 GPR position” and  
substitute “assistance under this act”.

13      **8.** *Page 27, line 14:* after that line insert:

14      “(6) SMALL BUSINESS OMBUDSMAN AND OFFICE OF REGULATORY ASSISTANCE FUNDING.  
15      In the schedule under section 20.005 (3) of the statutes for the appropriation to the  
16      department of commerce under section 20.143 (1) (a) of the statutes, as affected by  
17      the acts of 2009, the dollar amount is increased by \$75,000 for the second fiscal year  
18      of the fiscal biennium in which this subsection takes effect to provide supplemental  
19      funding so that a previously-authorized 1.0 FTE GPR small business ombudsman

1 position is funded for a full year for the purpose of performing the responsibilities  
2 assigned to the office of regulatory assistance under this act.”.

3 **(END)**